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INTRODUCTION TO RECYCLE TODAY!

In 2015, the District’s Department of Energy and Environment (DOEE) provided support to develop recycling education resources for District of Columbia Housing Authority (DCHA) through a grant to Steven Winter Associates, Inc. The grant scope included 3 waste audits, resident and resident leadership engagement sessions, and the development of a recycling education and awareness program called Recycle Today!

The Recycle Today! program is part of DCHA’s efforts to educate residents about their role in reducing waste, using less energy and water, and improving health. Recycle Today! is a complement to beautification efforts and will recognize and empower residents to reduce waste and recycle more while creating beautiful, healthy, and sustainable communities.

Recycling Overview

On average, each American generates 4.5 pounds of waste per day. In total, the District generates 800,000 tons of waste annually at a cost of $60 per ton. If District residents recycled only 30% of what they currently throw away, we could save $250,000 annually. Recycling requires less energy, water, and raw materials to create items we use every day, and is a key component of the District’s Sustainable DC Plan.

As one of the District’s largest residential landlords, DCHA can play a unique role in achieving the ambitious goals set out in the Sustainable DC Plan, including:

1. Reduce the volume of waste generated and disposed. By 2032, send zero solid waste to landfills per year and reduce total waste generation by 15 percent.
2. Increase citywide recycling rates. By 2032, achieve a total waste diversion rate (recycling, composting, and conversion) of 80 percent.

Washington, DC Recycling Regulations

The District of Columbia requires recycling in all commercial establishments including office buildings, retailers, warehouses, apartment buildings (with four or more units), cooperatives, condominiums, bars and restaurants, schools, and universities. The law requires an active commercial recycling program that includes separation, enclosure, contamination reduction, contracting, education, documentation and inspection.
What's in DCHA Housing Waste?

The graph below summarizes combined solid waste of what was in the trash during waste audits conducted at several DCHA properties in summer of 2015. 602 pounds of solid waste were examined during the audits. As shown in the graph, over 30% of the materials found in the trash including metal, glass, plastics, and paper products could have been recycled with current recycling structures.
QUICK START GUIDE

This guidebook walks you step-by-step through the process to get started recycling. Use it in its entirety or jump to the resources and tools needed for your current recycling program.

This guidebook is organized into sections to help you start your program:

<table>
<thead>
<tr>
<th>Steps to Recycling</th>
<th>Guidebook Section</th>
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</thead>
</table>
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| | | o Recycling Champion Supplement  
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| | | o Youth Activities  
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| | | o Recycling Fun Facts  
| | | o Resident Engagement Resources  
| STEP 5: Program Evaluation | Evaluate and Maintain Success p. 21 | o Recycling Inspection Card |
This guidebook is only one tool in the *Recycle Today!* Toolkit. The toolkit is a set of resources to jump start or improve the recycling program in your community, engage and educate residents, and maintain a successful recycling program. The tools and resources included are designed for quick modification and customization to fit your community and property needs.

**USE YOUR TOOLS:** Customizable tools and templates are **bolded in text** and called out in the “USE YOUR TOOLS” section with this icon: 🌟

**Now, let’s get recycling!**
HOW AND WHAT TO RECYCLE

There are four main streams for resident waste:

1. Recycling
2. Waste
3. Special collections
4. Donations for reuse

Recycling and Waste

DCHA properties are provided with waste and recycling services from a variety of waste haulers. Each hauler provides single stream recycling meaning all paper, plastics, metals, and glass items collected in one bin. See the Single Stream Recycling Guide and place all accepted recycling materials into the same bin to be sorted at the recycling facility. Using one bin saves resident’s time and makes the process as easy as taking out your trash.

Special Collections

The District also offers a variety of ways to dispose of items that cannot be recycled or mixed with standard waste collection. These items should be sorted and disposed of at a facility that will accept them. Special collections include batteries, light bulbs, electronic waste, and other toxic waste that local recycling and waste programs are not set-up to handle safely. Fort Totten Transfer Station handles this type of waste and is open to the public for drop-off as well.

Donations

Many materials such as textiles, toys, clothing, and furniture can have a new life through donating and reusing. Organizations throughout the District offer free donation pick-up services, allowing residents to easily participate in donations programs. Use the Special Collections and Donations Pick-Up Guidance to set up collection days and help residents dispose of materials responsibly.

💡 USE YOUR TOOLS:

- Single Stream Recycling Guide
- Special Collection and Donations Pick-Up Guidance
SINGLE STREAM RECYCLING GUIDE

RECYCLE

MIXED PAPER  PLASTIC  GLASS
METAL  CARDBOARD

* A full list of recyclable, special collection, and waste items is listed on the back of this document

RECYCLE TODAY! For a beautiful DCHA
**RECYCLE**

- Paper
- Magazines/Catalogs
- Newspapers
- Soda cans
- Plastic bottles & jugs
- Plastic lawn chairs
- Cardboard/Paper
- Cereal boxes
- Clean, balled aluminum foil & pie pans
- Envelopes

- Paper milk/Juice cartons
- Mail
- Paper egg cartons
- Greeting cards
- Plastic buckets
- Empty aerosol cans
- Glass bottles
- Glass jars
- Hard back books
- Plastic Toys

**SPECIAL COLLECTIONS**

- Batteries
- Light bulbs
- Electronics
- Paint

- Plastic bags
- Hazardous materials
- Needles and syringes

**WASTE**

- Food wrappers
- Plastic lids
- Styrofoam
- Leftover food
- Shredded paper
- Scrap metal
- Mirrors

- Ceramics
- Painted/Treated wood
- Pyrex
- Wax paper
- Padded/Plastic envelopes
- Tissues, paper towels, and napkins
- Drinking glasses
WHO RECYCLES?

Everyone who works and interacts within your community has a responsibility to recycle, and plays an important role in the recycling program success. Identifying and getting program buy-in from “key participants” within your property creates a space for mutual responsibility and overall participation.

<table>
<thead>
<tr>
<th>Key Participants for Success</th>
<th>Roles and Responsibilities</th>
</tr>
</thead>
</table>
| Property Owner/Landlord (DCHA) | ● Make all financial decisions  
● Ensure management has resources |
| Property Manager | ● Provide instructions to staff  
● Act as contact with owner/landlord (DCHA)  
● Active participant in recycling program  
● Address resident questions and concerns |
| Property Staff | ● Maintain recycling collection stations  
● Active participant in recycling program  
● Provide feedback on recycling program |
| Recycling Champion  
A separate Recycling Champion Supplement outlines the roles and responsibilities for this leader | ● Lead recycling program - may be a property manager or resident  
● Act as contact between residents and property management  
● Address resident questions and concerns  
● Be a recycling role model for residents |
| Residents | ● Recycle appropriate materials  
● Provide feedback on recycling program |
| Resident Recycling Team | ● Optional  
● Support Recycling Champion  
● Be a recycling role model for peers |

💡 USE YOUR TOOLS:

- Recycling Champion Supplement
ARE WE RECYCLING NOW?

Before starting a new recycling program or improving an existing one, you will need to understand your current recycling process. Follow this section to determine your community’s current capacity to recycle, learn from previous recycling initiatives in your community, and identify your short-term and long-term needs:

1. Community Walkthrough
2. Talk to Recycling and Waste Hauler
3. Resident Surveys & Community Feedback Sessions

Community Recycling Walkthrough

Use the Community Walkthrough tool to complete an inventory of your current recycling process. The following criteria should be considered when doing your walkthrough:

1. Number of recycling and trash bins
2. Recycling signage
3. Capacity of recycling bins
4. Cleanliness
5. Condition and durability of bins
6. Ease of use
7. Resident and community feedback

If you determine that you need new or additional collection bins, bin types and/or recycling station locations, use the Getting New Bins Guidance and consider these same criteria when deciding on how many recycling bins and where they should be located.

💡 USE YOUR TOOLS:
- Community Walkthrough
- Getting New Bins Guidance

Talk to Recycling and Waste Hauler

Call your contracted waste hauler to discuss the recycling services and resources they offer. The Property Hauler Schedule includes a list of:

1. All DCHA properties
2. Management point of contact
3. Name of waste and recycling hauler  
4. Pick up days  

All haulers contracted with DCHA offer single stream recycling services, and are required to pick up waste and recycling under District law.

Your waste hauler has lots of experience with recycling programs and may have some excellent recommendations on how to make your program the best it can be. Working with property management and your hauler representative, develop clear lines of communication to design a system best suited to the property’s structure and resident needs.

Ask the following questions when you are discussing recycling services with your waste hauler:

1. How should materials be prepared and/or sorted?
2. Where will the recycling be collected for pick-up at my property?
3. What kind of recycling containers do you provide as part of our contract?
4. What types of collection methods do you recommend for my property infrastructure (i.e. trash chutes vs. hallway collection areas)?
5. What types of collection methods or recycling infrastructure do you recommend for my resident population?
6. What are common contaminants found in recycling in similar properties?
7. Can I get information on how much my community is recycling now from each pick up?

💡 USE YOUR TOOLS:  
- Property Hauler Schedule

Community Feedback Sessions and Resident Surveys

Talk to residents prior to kicking off your recycling program to understand their behaviors around recycling and get resident support. You’ll receive quick and meaningful answers to questions like “What makes it difficult to recycle here?” or “Have you recycled before?” and “What concerns do you have about recycling?”

Hold resident feedback sessions to identify your recycling program priorities and opportunities. These key insights will allow you to customize your program to address resident’s needs, concerns, and overall expectations.
If participation, attendance, or other challenges keep you from holding resident feedback sessions, use resident surveys to gather the same information. Use and tailor the provided **Resident Survey Tool** to reach residents and gain feedback.

Use resident feedback sessions and surveys to identify:

1. Current and future recycling program needs
2. Existing recycling process and needed improvements
3. Approximate the number of residents who are recycling, and what they recycle
4. Successful and unsuccessful tools, trainings, and resources used in past efforts
5. How to coordinate with other plans and efforts

💡 **USE YOUR TOOLS:**

- Resident Survey Tool
READY, SET, GO! TIME TO EDUCATE!

Now it’s time to start the education events to have a successful recycling program. This section provides guidance on how to:

1. Plan Your Recycling Events and Staff Education
2. Getting Commitment
3. Hold Your Recycling Events

Plan Your Recycling Events

Schedule training sessions for property management, staff, and residents so that everyone understands how the recycling program will work and what is expected of all involved. Walk through the resident recycling presentations, expectations, and specific processes that property management will be responsible for in order to have a successful recycling program.

Use these guiding questions to identify the best strategies for your property throughout the program launch:

**WHO:** Who can sign up to participate? Who will be responsible for resident recognition programs? Who will need to participate for program success?

**WHAT:** What is the recycling program? What do key stakeholders need to know for a successful program? What informational guidance and resources should I provided to my staff?

**WHERE:** Where do residents sign up? Where do I typically hold successful events and meetings?

**WHEN:** When are events happening? When do I need to sign up?

**WHY:** Why should residents participate? Why should property staff participate?

Getting Commitment

A proven way to increase resident participation, buy-in, and motivate lasting changes in behavior is to have residents commit to an action and then using positive reinforcement for those completing the desired behavior. Residents are given 5 Simple Steps to *Recycle Today!* Program Participation:

1. PLEDGE to actively recycle
2. PARTICIPATE in community activities
3. ASK your Recycling Champion questions
4. RECYCLE in your home and community
5. **BECOME a recognized recycling leader**

Use the following strategies and tools to establish and continue program commitment.

**Resident Outreach Letter**

The **Resident Outreach Letter** lets residents know about your recycling program and should be distributed with a **Single Stream Recycling Guide**. The letters provide information on recycling pick-up days, contact information for your recycling champion and dates of upcoming engagement events. You should also include the letter in your new resident welcome packet.

**“I Will Recycle Today!” Pledge Card**

Use the **“I Will Recycle Today!” Pledge Card** to get your community committed to recycling. Residents and staff pledge to learn what is recyclable in their community and take action by recycling properly. Use the pledge cards at all recycling focused events.

Make the pledges visible! Once you have people signing recycling pledges, display them to:

- First, it’s an easy way to recognize the person that signed the pledge, and
- Second, it’s a great way to build program momentum.

The more residents see other pledges to recycle, the more likely they are to participate. Once a resident pledges, give them a **Participation Card** and **Door Hanger** to advertise their commitment to recycling. A door hanger also identifies participants just by walking down the hall or chatting with a neighbor, providing constant reminders to recycle throughout your community.

**“Get Noticed” Recycling**

The **“Get Noticed” Recycling Program** rewards residents who properly recycle and “Get Noticed” in the act by property management and staff. Keep an eye out for residents in the recycling act. Have a goal of noticing 10 residents a month. The 10 residents that “Get Noticed” recycling can be acknowledged on the community bulletin board, receive a **Recycling Sticker**, and also earn a mark on their **Participation Card**.

**Resident Recycling Leader Certificates**

Celebrate residents who are committed to recycling with **Resident Recycling Leader Certificates**. Pass out recycling **Participation Cards** and each time a resident attends engagement sessions, “Gets Noticed” recycling, and makes the “**I Will Recycle Today!**”
**Pledge**, they get a mark on their participation card. Inform property staff and management of the program and their role. The Resident Recycling Leader Certificates have 3 levels:

- **Level 1: Recycling Changemaker**, which recognizes residents for participating in your recycling program and receiving 6 points,
- **Level 2: Recycling Star**, which recognizes residents for supporting your recycling program and receiving 12 points, and
- **Level 3: Recycling Leader**, which recognizes residents for being an expert recycler and receiving 20 points.

**USE YOUR TOOLS:**

- Resident Outreach Letter
- Single Stream Recycling Guide
- “I Will *Recycle Today!*” Pledge Card
- Participation Card
- Resident Recycling Leader Certificates
- *Recycle Today!* Door Hanger and Stickers

**Hold Recycling Education Events**

The single most important factor in the success of your recycling program is resident awareness. To increase resident awareness, recycling engagement activities are structured around ongoing educational events. Each event will focus on providing information on why recycling is important, along with showing what, where, and how to recycle. Each event has a fun activity, a social media element, and a kids activity, all intended to bring excitement and energy around recycling in your community.

The session and activities outlined on the following pages are designed for you to tailor them to the needs of your community, schedule, and residents. Use the events, activities, and social media resources as a “buffet” where you pick and choose materials and activities that work best for your community.

The education component and activities will primarily focus on increasing recycling, with a second goal of reducing waste. If your education awareness events are successful residents will learn the following:

1. What materials to recycle
2. How to prepare, store, and sort materials
3. Where to bring special collections materials
4. Why recycling is important
5. Who they should contact with questions, comments, or concerns

Once residents are armed with the knowledge of their actions, recycling will be an accepted behavior, and an action to take pride in, leading to enhanced community beautification.

Recycling Kickoff Event

This event should be used to start your recycling program, and should recur annually to ask residents to recommit to recycling in your community. It is meant to bring your whole community together, and get residents excited about the program.

**Kickoff Event Agenda and Process**

<table>
<thead>
<tr>
<th>Introduction/ Welcome</th>
<th>The Recycling Champion should welcome your residents to the event and introduce him or herself, along with the property managers and any other key property staff in attendance.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education: Resident Recycling Training</td>
<td>Use the <em>Recycle Today! Resident Recycling Training</em> that walks through all of the elements of your program:</td>
</tr>
<tr>
<td></td>
<td>o Explains the recycling program and why it is being implemented</td>
</tr>
<tr>
<td></td>
<td>o Gives information including dates and points of contact</td>
</tr>
<tr>
<td></td>
<td>o Explains the structure of the program</td>
</tr>
<tr>
<td></td>
<td>o Reviews how residents can be recognized for participation</td>
</tr>
<tr>
<td></td>
<td>o Presents basics of why recycling is important, what they can recycle, and how to sort recycling at your community.</td>
</tr>
<tr>
<td></td>
<td>o Introduces all volunteers and other property staff points of contact for questions, concerns and feedback on the program</td>
</tr>
<tr>
<td>Activity</td>
<td><strong>Adult Activity 1: Learning to Recycle with Neighbors</strong></td>
</tr>
<tr>
<td></td>
<td>Residents interact with neighbors and gain recycling knowledge by learning about their neighbors recycling behaviors and experiences.</td>
</tr>
<tr>
<td>Recap/Closing</td>
<td>Before residents leave the event, ask them to sign the “I Will”</td>
</tr>
</tbody>
</table>

16 - *Recycle Today! Guidebook*
**Recycle Today!** Pledge Card. Residents who sign the pledge will be given their own Participation Card and Door Hanger. Ask residents to add their pledge to the display wall and hang their door hanger on the outside of their apartment door to show their neighbors they are committed to the program.

### Follow Up Social Media and Youth Activities

**Social Media Activity**

Post a picture of your family recycling using the hashtag #sustainableDCHA

**Youth Activity 1: Take Home Recycling Bin**

Children create their own at home recycling kit, while learning what can be recycled, and then teaching their family.

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**USE YOUR TOOLS:**

- **Recycle Today!** Resident Recycling Training
- Adult Activity 1: Learning to Recycle with Neighbors
- “I Will Recycle Today!” Pledge Card
- Participation Card
- Door Hanger
- Youth Activity 1: Take Home Recycling Bin

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**Recycling In MY Community**

This event should be used as the main event for introducing recycling basics to your residents. We recommend holding this event twice per year (alternating with the Conversations event type below) to keep residents informed on what to recycle. Use your discretion to determine the appropriate frequency of this event based on your communities’ needs.

**Event Agenda and process**

<table>
<thead>
<tr>
<th>Introduction/ Updates</th>
<th>Use a customized version of the <strong>Recycle Today!</strong> Resident Recycling Training to focus on areas where you’ve received a lot of questions. Focus on why recycling is important, what residents can recycle, and how to sort recycling throughout your property.</th>
</tr>
</thead>
</table>
| Interactive Recycling Activity | **Adult Activity 2: What Can You Recycle?**  
Participants learn to identify which household waste materials can be recycled rather than thrown in the trash. |
| Recap/Closing | Review what was learned, take any questions. Remind residents about upcoming events. Before residents leave the event, ask them to sign the “I Will *Recycle Today!*” Pledge Card. Residents who sign the pledge will be given their own Participation Card and Door Hanger. Ask residents to add their pledge to the display wall and hang their door hanger on the outside of their apartment door to show their neighbors they are committed to the program. |
| Follow Up Activities | **Social Media Activity**  
Post a picture of your family recycling using the hashtag #sustainableDCHA  
**Youth Activity 2: Recycle Right Worksheet & Coloring Page**  
Using the Recycle Right worksheets and coloring pages, young participants learn about what can and cannot be recycled in their homes. |

**USE YOUR TOOLS:**

- Recycle Today! Resident Recycling Training
- Adult Activity 2: What Can You Recycle?
- “I Will *Recycle Today!*” Pledge Card
- Participation Card
- Door Hanger
- Youth Activity 2: Recycle Right Worksheet & Coloring Page
Continue Recycling Conversations

This event should be rotated with the In MY Community event to get continuous feedback from your residents by addressing successes in your program as well as challenges. We recommend using it twice per year, but use your discretion to determine frequency of this event based on your communities’ needs.

**Event Agenda and Process:**

| **Review current status of your program** | o Review list of new commitment pledges  
|    | o Highlight residents who “Get Noticed” recycling  
|    | o Hand out new Resident Leader Certificates  
|    | o Share collection area scorecard results  
| **Education** | o Use a customized version of the *Recycle Today! Resident Recycling Training*  
|    | o Review program questions from engaged residents and leaders  
|    | o Peer-to-Peer discuss barriers and challenges with current recycling program  
| **Interactive Recycling Activity** | **Adult Activity 3: Recycling Bingo**  
|    | Participants will learn what can and cannot be recycled through a traditional bingo game.  
| **Recap/Closing** | Review what was learned, take any questions. Remind residents about upcoming events. Before residents leave the event, ask them to sign the “I Will Recycle Today!” Pledge Card. Residents who sign the pledge will be given their own Participation Card and Door Hanger. Ask residents to add their pledge to the display wall and hang their door hanger on the outside of their apartment door to show their neighbors they are committed to the program.  
| **Follow Up Activities** | **Social Media Activity**  
|    | Post a picture of something you love to use that was handed down to you or made of recycled content using the hashtag #sustainableDCHA
<table>
<thead>
<tr>
<th>Youth Activity 3: Recycling Match Game</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children learn how recycling works and the appropriate place to dispose of common materials, through a materials matching game.</td>
</tr>
</tbody>
</table>

**USE YOUR TOOLS:**

- *Recycle Today!* Resident Recycling Training
- Adult Activity 3: Recycling Bingo
- “I Will *Recycle Today!*” Pledge Card
- Participation Card
- Door Hanger
- Youth Activity 3: Recycling Match Game
EVALUATE AND MAINTAIN PROGRAM SUCCESS

To maintain and grow a successful recycling program, you will need to find ways to keep resident participation high. Below are some ideas on how to accomplish ongoing reminders, without having to continually hold events.

The following tools can be used evaluate, track your success and maintain your recycling program:

Evaluate Your Collection Program
Go back and use your Community Walkthrough tool to re-score your property 1 or 2 days after an education event. Do you notice improvements? Do you see other things to work on?

Perform monthly recycling walkthroughs to continue to assess if recycling bins are in easy to use locations, aren't too full and have clear signs so residents know what and how to recycle.

Continue to gather resident feedback and incorporate suggestions for future events or to make recommendations on tools that would make recycling easier.

Evaluate Recycling Station for Contaminates
Perform monthly collection station inspections by using the Recycling Inspection Card to determine grades for recycling bins on each floor and/or your entire community depending on how your program is designed.

Recognize the floor or building with the best grade monthly on the community bulletin board and post a monthly recycling inspection score for the whole property collection bin(s).

Evaluate Resident Participation
Evaluate resident participation by using the Tracking Participation tool to monitor the use of resident recognition and engagement materials:

1. Number of “I Will Recycle Today!” Pledge Card given out monthly.
2. Number of residents who “Get Noticed” recycling monthly.
3. Number of Resident Recycling Leader Certificates given out.
Communicate resident participation by posting the participation numbers to your community bulletin board and highlighting these numbers at Continuing Recycling Conversations events. Also be sure to share this information at Resident Council and property management meetings.

**Evaluate Recycling Engagement Sessions**

Gather feedback using the **Activity Evaluation Tool** to gauge the effectiveness of your recycling engagement sessions, activities, and collection stations.

At the end of each engagement session ask residents to fill out an evaluation. Four different evaluations surveys have been provided for you to use. Each asks slightly different questions to target the main areas the program has focused on, and the goal of increasing recycling. As your program evolves and grows, responses to how often people recycle should increase, and questions regarding barriers should go down. These short evaluations will give you a pulse on how much your work and the education is sticking with residents.

**Set Up a Help! Can this be Recycled Today? Station**

Because there are so many different materials, recycling can be confusing at times. If residents are confused, they’re less likely to participate. Set up a **Help! Can this be Recycled Today? Station**, where residents can place questionable items in a box or bin and the Recycling Champion will follow up and let the resident know if the material belongs in the recycling or trash. If one resident is confused about a material, this usually means others are as well. Be sure to provide monthly bulletin announcements or notes in newsletters on where to place the confusing materials.

**Reminding Residents to Save**

Sometimes a quick reminder is all that is needed. This technique is tried and true in the public health arena. Ever see a sign reminding you to wash your hands? It’s been proven those signs work for two reasons: (1) it’s a consistent reminder to do the action; (2) it’s placed near where the action occurs. Place rotating messaging near your recycling and trash deposit locations.

**Recycling Fun Facts**

Present residents with recycling fun facts cards following engagement, one on each type of recyclable: plastic, paper, metal, glass. Laminate, or otherwise protect these documents so that residents see and interact with them on a regular basis. A list of **Recycling Fun Facts** has been provided.
Example fun facts include:

1. Plastic: Nineteen bottles make enough fiber to make one square foot of carpet.
2. Paper: If all newspaper in the United States were recycled, we could save over 250 million trees each and every year.
3. Metal: Americans throw away enough aluminum cans to rebuild an entire commercial air fleet every three months.
4. Glass: Glass bottles and jars are 100% recyclable and can be recycled endlessly without any loss in quality.

Incorporate these into your welcome packets for new residents, or leave them behind during yearly maintenance checks, when changing air filters or testing smoke alarms.

Use these fun facts during high-waste times, such as holidays, resident move-out and move-in, and other specific high-waste times identified throughout your property.

Annual Recommitment Recycling Event

Your program participation may increase or decrease depending on the number of engagement and educational events you organize. Always hold the annual Recycling Kickoff Event to ask residents to recommit to recycling in their community. New residents that have moved in throughout the year will receive fresh information from management, and Resident Recycling Teams can use the opportunity to spread their knowledge with neighbors.

💡 USE YOUR TOOLS:

- Community Walkthrough
- Recycling Inspection Card
- Tracking Participation
- “I Will Recycle Today!” Pledge Card
- Resident Recycling Leader Certificates
- Activity Evaluation Tool
- Recycling Rotating Messaging
- Recycling Fun Facts